BODY CORPORATE FOR AVEO PEREGIAN SPRINGS COUNTRY CLUB

COMMUNITY TITLES SCHEME 31142

Minutes of Committee Meeting held on Friday, 2nd August, 2024.
Gracemere Manor,
21 Gracemere Boulevard,
Peregian Springs, QLD 4573

Meeting commenced: 9.00 am.

1. <u>Attendance:</u> Pat Bowen (Chairman), Cheryl Hodges (Secretary), John Weeden (Treasurer), Tom Shaw, Bronwyn West, Keith Van Rangelrooy, Arnold Vandenhurk.

Cosimo Ronconi, Community Manager, Isabelle Jones, Assistant Community Manager.

Apologies: Nil.

Observer: Jan Corlett.

2. Confirmation of Minutes of BCC meeting held on 5th July, 2024.

Minutes accepted as a true & correct record.

Moved: Bronwyn West. Seconded: Tom Shaw.

3. Business arising from Minutes:

3.1 Gardening Contract Tenders – Cosimo Ronconi. Defer to Manager's Report, Item 9.

4. Outward Correspondence:

- 4.1 Nole Beardwood, 10/7/2024 Re: Gardening contract & link to increase in levies.
- 4.2 Sharon Jack, Secretary, RAC, 15/7/2024 Re: Appreciation at combined Budget Meetings with "new" RAC.

<u>Endorsed:</u> Keith Van Rangelrooy. <u>Seconded:</u> John Weeden.

5. Inward Correspondence:

- 5.1 Natalie Patterson, Chief Operating Officer, Aveo Re: Recent media articles.
- 5.2 Sandra Ferber, 22/7/2024 Re: Gardening Contract.
- 5.3 Jan Corlett, 29/7/2024 Re: Attendance at BCC meeting, 2/8/2024.
- ❖ COPY Bronwyn West, 24/7/2024 Re: Trimming hedges.
- ❖ COPY Sue & Geoff Barden, 29/7/2024 Re: Pool Area.

Received: John Weeden. Seconded: Bronwyn West.

<u>6.</u> <u>Business arising</u> from Correspondence:

- 6.1 (re 5.1) Noted & filed.
- <u>6.2 (re 5.2)</u> Sandra Ferber Correspondence to Sandi letting her know that issues raised will be addressed in letter to all residents from Chairman of BCC to be sent out shortly.
- 6.3 (re 5.3) Noted & filed.

7. Reports from Committee Members:

Bronwyn West - Gardening issues to be discussed in General Business.

Tom Shaw - Harvest System shut down at present as no rain for a few weeks.

Complaints from several residents who could not get cars out from covered car park next to Manor when crane was working on roof!

Cosi explained that he was not given any warning to inform residents! <u>Keith Van Rangelrooy</u> – Queried delivery of new bar-b-que but acknowledged that Cosi had addressed this at the recent Budget Meeting.

8. Treasurer's Report: John Weeden -

No Treasurer's report this month due to Accounts Department working on end of financial year figures.

9. Community Manager's Report: Cosimo Ronconi.

• Annual Painting Maintenance Programme

Aveo and Higgins are currently finalising the contract. Higgins has advised that they are looking at available dates to commence the works as listed on Year 1 Schedule by the end of August. Once the dates are confirmed, we will send notifications out to all residents.

• Repairs to water harvest system:

As approved at a previous meeting, the new control panel of Pump #3 will be installed by the Pump House on the next service along with new sock filters on the 2 x harvest systems numbers # 2 & #3.

This was scheduled for the first week in July, however we have had issues to get the Pump House to complete all the compliance documentation required by Aveo. Isabelle has extensively liaised with management of the Pump House to support the completion of the required compliance items which are at their final stage. As soon as complete, the Pump house will attend to the village services.

Manor Roof: Roof inspection was conducted on November 23 and 6 sections were identified for
repairs as per report provided. Aveo Facilities Management is seeking quotes for the rectifications
required. Aveo is also seeking quotes to refurbish all the Louvres windows on Manor level 1, 2 and
Tower which are connected to the Fire Alarm system. This is expected to be a large project
requiring scaffoldings to be erected inside the towers. Along with this project, the tower internal
walls will have to be repainted taking advantage of the scaffoldings and a large ventilation grille
will require replacement and system service.

• Groundskeeping – Hedge

After discussing the quotes received from other contractors who were called to tender for Peregian Springs, in consultation with the Village Sub-Finance Committee and Body Corporate Committee, it has been decided to grant Hedge the extension of one more year service, by accepting the option part of the original 2Y+1 contract.

Changing contractor this year would have not been financially viable, considering the negative effect that would have resulted for all Resident's levies, already subject to other cost increases beyond our control.

The current annual cost of the contract with Hedge is \$ 269K.

The other quotes received for 3 full time gardeners where spanning from \$ 347K to \$ 400K.

Consequently, a meeting was held in July between Hedge Management, Body Corporate Committee, Cosimo and Nole Beardwood. Hedge explained the reasons behind the service shortfall across the first quarter of the year and the credit that was applied to the monthly invoices in line with the shortage of labour provided.

At the meeting it was acknowledged the positive progress of the gardening maintenance works across the village especially since the new team of gardeners started a few months ago.

A new Daily checklist document was presented at the meeting. The Checklist is designed to track the progress of the Gardening schedule on a 6-weeks routine schedule. It requires to be completed daily, signed, checked and inspected at the end of every cycle by Hedge Staff, Hedge Management and the Community Manager. The Hedge Operation Manager will visit and inspect the village weekly (normally every Wednesday) and meet with the Gardeners Team, the Community Manager and any Body Corporate representative who wishes to meet. The Gardening Staff is now equipped with personal GPS devices so Hedge Management can see where the staff is located at any point in time. Gardening staff needs to sign in and out at the start and the end of each shift via the Aveo Contractors App all shifts are recorded online.

See attachments for further information.

Vehicles Speeding

As Discussed at the previous meeting, In the August Newsletter, Residents are encouraged to report speeding vehicles to Reception and Management will endeavour to contact the offenders to reiterate the 10K speed limit within the village.

• Villa Roofs Repairs:

As approved previously, DS Roofing has completed the annual roof repairs to the following villas: 1,2,3,4,5,6,7,8.

10. General Business:

<u>10.1</u> <u>Fountain area at entrance to Gracemere Manor</u> – Pat Bowen.

The Chairman expressed frustration at the lack of positive action on the appearance of the area which stands at the front of Gracemere Manor.

Suggestions given by Committee members will be further discussed & reviewed, bearing in mind the cost of refurbishment! Cosi will also discuss issue with gardeners.

10.2 Correspondence to all residents re gardening issues - Pat Bowen.

Following comments by the Chairman & discussion amongst Committee members of issues that have been raised by residents over many months, Pat Bowen will follow up with a letter to all residents setting out Body Corporate responsibilities AND residents' responsibilities for gardens at Peregian Springs Country Club.

Date of next meeting: Friday, 6th September	z, 2024 at 9.00am in Gracemere Manor.
Close of Meeting: 10.37 am	
Chairman:	Date:



6 Week Checklist 1st Aug - 12th Sept

DAILY Management

Morning Briefing, Plan, and load up equipment (6:30am - 7:00am) 30 Minutes
Sign in into AVEO QR Code -(Liaise with AVEO Staff if not working)
Report to Ops Manager any Staff absences
Check Emails from Community Manager
Submit Weekly Checklists to community manager Fridays (2:30 pm)
Collect Garden Request dockets according to ZONE Week
Lunch - 30 Mins









LANDSCAPE MAINTENANCE SCHEDULE CHECKLIST F	requence	/eek 1 Week 2							Week 3				Veek	4		٧	Veek	(5		Week 6					
MOWING: Zones 1,2,3,4		Z 1	Z2	Z3	Z4	Z 1	Z 2	Z 3	Z4	Z1	Z2	Z 3	Z 4	Z 1	Z2	Z3	Z4	Z 1	Z 2	Z3	Z4	Z1	Z 2	Z 3	Z 4
Ride on Mower - Front of Villas Fo	ortnightly																								
Push Mowing - Rear of Villas Fo	ortnightly																								
Ride On Mowing Common areas Fo	ortnightly																								
Snipping & Blow Down Fe	ortnightly																								
HEDGING: Zones 1,2,3,4		Z 1	Z2	Z3	Z4	Z 1	Z 2	Z 3	Z4	Z1	Z2	Z 3	Z 4	Z 1	Z2	Z3	Z4	Z 1	Z 2	Z3	Z4	Z1	Z 2	Z 3	Z 4
Hedge Trimming & Shaping 6	Weeks																								
Hard Hedge Cut Backs Ye	early																								
GARDEN MAINTENANCE: Zones 1,2,3,4		Z 1	Z2	Z3	Z4	Z 1	Z 2	Z 3	Z4	Z1	Z2	Z 3	Z 4	Z 1	Z2	Z3	Z4	Z 1	Z 2	Z3	Z4	Z1	Z 2	Z 3	Z 4
Weeding- Larger Weeds 6	Weeks																								
Spraying 6	Weeks																								
Cleaning out Gardens & Mulching (Provided by Village)	early																								
TREES: Zones 1,2,3,4		Z 1	Z2	Z3	Z4	Z 1	Z 2	Z 3	Z4	Z1	Z2	Z 3	Z 4	Z 1	Z2	Z3	Z4	Z 1	Z 2	Z3	Z4	Z1	Z 2	Z 3	Z 4
Tree Cut Backs - (Operations manager to liaise with Arborist)	early																								
Tree Shaping Larger Trees - With in 2 meter height restriction 6	Monthly																								
ADDITIONAL & AD HOC WORKS: Zones 1,2,3,4		Z 1	Z2	Z3	Z4	Z <u>1</u>	Z 2	Z 3	Z4	Z1	Z2	Z 3	Z 4	Z 1	Z2	Z3	Z4	Z 1	Z 2	Z3	Z4	Z1	Z 2	Z 3	Z 4
Ad Hoc Works: Require approval form Operations Manager																									
Back Sections & Easements - Brush Cut & Sprayed M	1onthly																								
Cleaning of Work Shop area including lay down section M	1onthly																								
MANAGEMENT: Zones 1,2,3,4																									
Operations Manager Weekly Briefing - Community Manager W	Veekly																								
Operations Manager Monthly walk through with BC Rep	Monthly																								
HOUSEKEEPING:																									
Ensuring all equipment is safe and in working order D	aily																								
Vehicles are serviced and in safe working order W	Veekly																								
Chemicals and Fuel are stored correctly D	aily																								
Safety equipment is up to date and replenished as required W	Veekly																								
Tip Runs' as required to prevent build up of green waste W	Veekly																								
	aily																								
RAIN DAYS: See Community Manager of alternative tasks																									
Completed by Hedge Team Leader: Name, Sign, Date.	Inspect	ected by Hedge Operations Manager: Name, Sign, Date												Ins	pect	ed b	y Cor	nmu	ınity l	Mana	ger:	Nam	e, Sig	gn, Da	ate.